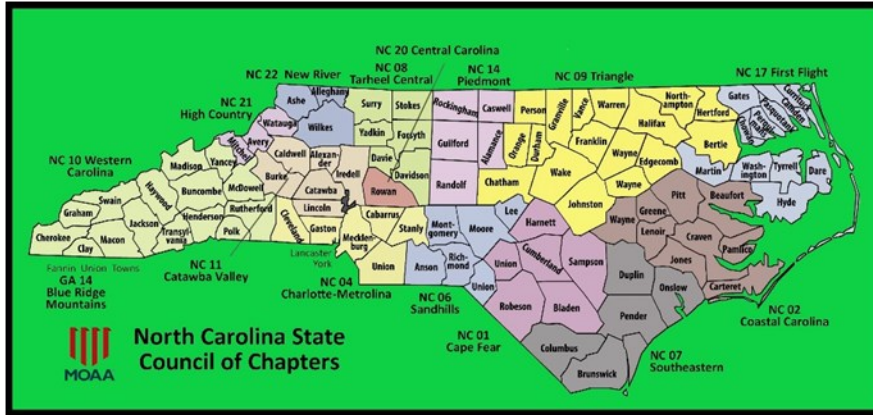


NORTH CAROLINA COUNCIL NEWSLETTER



NC Council of Chapters Website: www.moaa-nc.org

Serving Navy, Marines, Army, Air Force, Space Force, Coast Guard, Public Health Service, NOAA

Volume 2023 Issue 8 SUMMER ADDITION

COUNCIL BOARD MEMBERS

- President - CW4 Jay E Garbus, USA (Ret)
- 1st VP - CDR Kenneth Klassen, USN (Ret)
- 2nd VP - LCDR Mark Sandvigen, USN (Ret)
- Immediate Past President - COL Jim Brumit, USA (Ret)
- Surviving Spouse Liaison - Dr. Vivianne Wersel, (SSL)
- Treasurer - Col Ken Hillman, USMC (Ret)
- Secretary - Mrs. Sue Harris, (SOM)
- Council Web Managers - LT Tracy Young, USA (FMR)
- Personal Affairs Officer - CAPT David Lee, USNR (Ret)
- Health and Welfare – MAJ Leon Rooks, USAR (Ret)
- Chaplain—CAPT (Chaplain) Thomas Atkins, USN, (Ret)
- Lay Chaplain – LTC Ed Grant, USA (Ret)
- Parliamentarian COL Vern Pike, USA (Ret)

IMPORTANT MEETING DATES

2023 Roundtable Schedule

January 26 Generational Recruiting	February 23 Chapter Communications	March 30 Advocacy	April 20 * Marketing
May 25 Awards	June 29 Legal/Compliance	July 27 Chapter Assessments	August 31 Finance and Benefits
September 28 AMS Training	Oct 26 Community Outreach	November 30 Recruiting & Retention	December 28 National Board Service Opportunities



5 STAR COUNCIL



PRESIDENT'S MESSAGE CW4 Jay E, Garbus, USA (Ret)



“No Disrespect in Respectfully Disagreeing with Leaders”

All,

This is the Summer addition of the Newsletter. It is not filled with extra articles. September 1st Robin and I are off to Greenland on a Carnival Cruise of course. We will be back the middle of the month.

For all Council Members including NCCOC Committee Chairpersons, Chapter Presidents and Chapter Membership Officers:

Recommend review of the NCCOC Website for updated information concerning posted NC Chapter reports. See more further down the newsletter.

NORTH CAROLINA COUNCIL NEWS NC-00



North Carolina Council of Chapters Monthly Meetings



Zoom communication meetings at 10 on Thursdays

September – 21st 1 hour

October - 5th 1 hour **Election of Officers**

* November -11th **4th Quarter Meeting** and Annual Meeting on Cruise (5 days)

December – 14th 1 hour (date change)

COUNCIL-CHAPTER RELATIONSHIP

Successful interaction between MOAA's councils and their member chapters is crucial for the well-being of the association and its members. Chapters are strongly encouraged to be engaged and active in their respective state council to fully realize all benefits of the MOAA affiliate system. As part of the council's voting body, member chapters agree to support the council and its decisions. A council may not participate in the organizational or managerial affairs of a chapter unless specifically requested by a chapter

COUNCIL AND CHAPTER VISIT PROGRAM

Council president, or his or her representative, make chapter visits, including virtual visits.

Chapters are eligible for a visit every two to three years.

Councils are eligible for a visit every year.

During these visits, national MOAA updates can be provided at any forum or venue. A dedicated leadership meeting provides a great opportunity for the exchange of information and awareness of resources.

These visits also generate a written trip report for judge's consideration in the annual Levels of Excellence Award cycle. To request a visit, click [here](#).

Direct any questions to chapters@moaa.org or to Chapter Affairs Specialist Fahria Hossain at (800) 234-6622, ext. 120.

Published by the North Carolina Council of Chapters of MOAA

OUR MISSION STATEMENT is in concert with the Military Officers Association of America purposes and objectives. The goal is to foster fraternal relations among retired, active, and former officers of the uniformed services and their Reserve and National Guard components. Our aim is to actively promote the protection of the rights and interests of members of the uniformed services, their family members, including survivors, provide useful services for members and their families, and serve the community, the active military forces (past, present, and future) and our nation.

Publisher and Editor – CW4 Jay E. Garbus, USA (Ret) and Sue Harris (SOM)

Editor may be reached at (704) 400-0160 or jegarbus@gmail.com

The Newsletter is published for members and friends of North Carolina Council of Chapters, MOAA.

Editorial Policy: The North Carolina Council of Chapters is affiliated with national MOAA. As such, the North Carolina Council of Chapters is nonprofit, politically nonpartisan. Editorial policies are established by the North Carolina Council of Chapters Publisher and Editor and are in consonance with MOAA's.

Advertising and sponsorship are accepted based on MOAA policies and standards.

Chapter Website - www.moaa-nc.org

MOAA "Take Action" <http://www.moaa.org/takeAction/>

A current issue of the newsletter can be found on the North Carolina Council of Chapters website, www.moaa-nc.org. Anyone wishing to receive this newsletter by e-mail may do so by contacting us using the "Contact Us" link

For all Council Members including NCCOC Committee Chairpersons, Chapter Presidents and Chapter Membership Officers:

Recommend review of the NCCOC Website for updated information concerning posted NC Chapter reports. There also is a wealth of information from our 14 Council Chapters within the state for your information that gives excellent ideas and keeps all of us informed about what is happening in supporting the mission of MOAA. Log onto the website at: www.moaa-nc.org for the latest on Chapters, Leadership positions, the President's Newsletter, Legislative issues, Surviving Spouse Liaison and much more. For those in Chapter and Council Leadership positions, there is a protected backroom with restricted access to Council contact information, Semi-annual and Officer Reports from all NC Chapters of MOAA. There are a few recent format changes to requested Chapter Semi-annual and Chapter Officer Reports in the backroom. That information is very helpful for Council and Chapter Leaders in connecting and sharing ideas with others in NC. For questions, comments or assistance with access, please email or call Ken Klassen, VP-1 for Membership.

Thanks,

Ken Klassen

Veteran's Day Cruise Information, continued

Dress is Casual for MOAA meetings on board. What is "casual"? This is "casual"! Cruise logo clothing is appropriate any time. There is still time to get your MOAA logo apparel.

MEETING CASUAL



ELAGANT NIGHT

SEMI-FORMAL / BUSINESS



SHOP ONLINE FOR VETERANS CRUISE LOGO APPAREL FROM QUEENSBORO APPAREL CO.

[Please Login – MOAA Store \(qbstores.com\)](https://www.qbstores.com)

Step 1. Begin by Registering for your personal account.
That will open an online store with available logo apparel for our cruise.



Step 2. When you see an item that interests you, select it.

Step 3. Then insert a number in the box next to size and color for the quantity desired. That action will send it to your cart.

Options.

Step 1. Additional shopping is an option.

Step 2. When you are ready for checkout, you will be asked for shipping and billing address plus credit/debit card info.

Logo for the cruise will be embroidered on all items you select.

If you need help with the ordering, send an email to Queensboro at <https://www.queensboro.com> or you can call Ken Klassen, VP-1 for NCCOC. At (910) 616-9614

Guests will receive berthing info, details for final payment and other details later this spring from AAA Travel agent Lorna Tiller. She can be contacted by email: ltillertravels@gmail.com or ph. (910)540-3390. It is shaping up to be a major social event in November. Dress to impress, sell the MOAA brand and wave the Flag!! Bon Voyage

CHAPTER PRESIDENTS



- (NC01) - Cape Fear—COL Richard A. Underwood, USA, (Ret)
- (NC02) - Coastal Carolina—CAPT Randall Ramian, USN, (Ret)
- (NC04) - Charlotte-Metrolina—LTC Joe Anderson, USA, (Ret)
- (NC06) - Sandhills—COL Walter Havenstein, USMC, (Ret)
- (NC07) - Southeastern—Col. Joseph (Joe) Irrera, USMC, (Ret)
- (NC08) - Tarheel Central—Lt. Col. Greg Chase, USAF (Ret)
- (NC09) - Triangle—COL Herb Segal, USA, (Ret)
- (NC10) - Western Carolina—Capt. Donna Culp, USAF, (FMR)
- (NC11) - Catawba Valley—LTC Clifford (Davey) Davenport, USA, (Ret)
- (NC14) - Piedmont—LTC Lee F Richmond, USAF (Ret)
- (NC17) - First in Flight— LCDR Al DelGarbino, USCG, (Ret)
- (NC20) - Central Carolina—LTC Gary Applewhite, USA, (Ret)
- (NC21) - High Country—Frankie Groff (SSL)
- (NC22) - New River—LCDR Steve Tucker, USN, (Ret)



NORTH CAROLINA
COUNCIL OF CHAPTERS



CW4 Jay E. Garbus, USA (Ret)
President

Cell - 704-400-0160
Email - jegarbus@gmail.com

COUNCIL COMMITTEES

Executive Committee

1. CW4 Jay Garbus, USA (Ret)
2. CDR Kenneth Klassen, USN (Ret)
3. LCDR Mark Sandvigen, USN (Ret)
4. COL Jim Brumit, USA (Ret)
5. Col Ken Hillman, USMC (Ret)
6. Mrs. Sue Harris (SOM)— nonvoting

Nominating Committee

1. Immediate Past President - COL Jim Brumit, USA (Ret)
2. Chapter President - CAPT Donna Culp, USAF (FMR)
3. COL Jeri Graham, USA (Ret)
4. CAPT David Lee, USNR (Ret)

Finance Committee

1. President - CW4 Jay Garbus, USA (Ret)
2. Treasurer - Col Ken Hillman, USMC (Ret)
3. Immediate Past President - COL Jim Brumit, USA (Ret)

Planning Committee

1. President—CW4 Jay Garbus, USA (Ret)
2. 1st VP—CDR Ken Klassen, USN (Ret)
3. 2nd VP—LCDR Mark Sandvigen, USN (Ret)
4. Mrs. Sue Harris (SOM)
5. Col Ken Hillman, USMC (Ret)
6. Dr. Vivianne Wersel, D. Aud. (SSL)
7. COL Jeri Graham, USA (Ret)
8. CAPT Donna Culp, USAF IFMR)
9. CAPT David Lee, USNR (Ret)
10. CAPT Doug Ehrhardt, USN (Ret)
11. COL Iggi Husar, USA (Ret)

By-Law Committee

1. Juan Chavez, Past President, Cape Fear Chapter, Chairman
2. Walt Havenstein, President, Sandhills Chapter
3. Greg Chase, President, Tarheel Chapter
4. Al DelGarbino, President, First Flight Chapter
5. Jeri Graham, Past Council and Chapter President



AMBA

ASSOCIATION MEMBER BENEFITS ADVISORS

TOGETHER WITH TRUIST

TRUIST



Veterans Bridge Home

704-332-8802



NCServes in collaboration with NCCARE360

Minutes of the 3 August 2023 Council Board Meeting

The monthly meeting of the NCCOC was held virtually and called to order at 1000 on Thursday, 3 August by President CW4 Jay Garbus, USA (Ret). A quorum was present with six Chapter Presidents in attendance.

COL Herb Segal, USA (Ret) moved that the minutes of the July meeting be accepted as distributed. LTC Joe Anderson, USA (Ret) seconded it and it passed.

COL Ken Hillman, USMC (Ret) gave the treasurer's report. The \$800 from National MOAA has been received and we have a balance in the budget.

President CW4 Jay Garbus, USA (Ret) reported:

- He will be visiting First Flight Chapter on October 10. Let him know if you would like a visit at your Chapter meeting.
- Chapter Presidents who will not be on the cruise/Annual Meeting in November are asked to appoint a representative so we can conduct official business. Let Jay know who that person is.

1st Vice President CDR Ken Klassen, USN (Ret) reported:

- Semi-Annual Reports are on the website in the "Back Room". Eight Chapters have reported. If you have not completed this and need assistance, contact LT Tracy Young, USA (FMR).
- There is an updated form for Chapter Officer Reports. LCDR Mark Sandvigen, USN (Ret) moved that **all** Chapter officers' contact information be on the Officer Report in the "back room". Frankie Groff (SSL) seconded the motion and it passed unanimously. Ken and Tracy will work together to get the website changed under "Chapter Leadership".
- New pictures and information are needed in the Chapter section of the website. Many are not current pictures of Presidents.
- On the cruise, there will be a Welcome Aboard Cocktail Hour on sail-away afternoon for us to get to know each other. It will be in the Cocktail Lounge at 4:30 (1630)
- Cruise dress code is casual at MOAA meetings. There will be one optional Formal Night.

2nd Vice President LCDR Mark Sandvigen USN (Ret) reported:

- Thank you to everyone for their patience with meetings.
- Three Day Workshop had nothing new. The Committee Module is delayed until March 2024.
- The VA budget is creeping up but the infrastructure is crumbling and the equipment is aging out. There are also many employee exits due to stress.
- There is a need for one organization of the many veteran groups to coordinate and advocate.
- Capitol Hill - Capital police, and social unrest are the focus and veterans are not on the priority list.
- National MOAA refuses to take a hard line on anything, therefore it will take the states to advocate and get laws passed. NC passed licensure laws for spouses, but now we need to figure out where they are and how to get the information to bases and implement them.
- PACT ACT update is on the VA website. Dr. Vivianne Wersel, (SSL) encourages everyone to file again before August 10. Approval will be retroactive to August 2022.

Continued on next page

Surviving Spouse Liaison Dr. Vivianne Wersel reported:

- She has updated her newsletter and Jay will send it out to Chapter Presidents.
- Please send her the name of your Chapter SSL and contact information. It does **not** have to be a surviving spouse. Any MOAA member can fill this role.
- There will be a Zoom on 9 August for Chapter Presidents and SSLs.
- SSL training will be on 9 September for two hours. Each person completing it will receive a certificate.

LT Tracy Young, USA (FMR) reported:

- Please continue to send him info for the website. He is looking into a new platform for our website that would have more flexibility. He and Jay will confer on this. He is available and accessible for assistance with website concerns.

Herb Segal announced that Triangle Chapter's 60th Anniversary Celebration will be October 17. The cost will be about \$30-\$35 with a cash bar available.

Jay announced that Chapters are welcome to use the Council Zoom account. Contact him about this.

Frankie Groff moved to adjourn. Joe Anderson seconded it and it passed. The meeting adjourned at 1058.

2024 Roundtable Schedule

January 18* Association Management System	February 29 Levels of Excellence	March 28 Advocacy in Action	April 25 Marketing
May 23 Awards Program	June 27 Generational Recruiting	July 25 Chapter Health Update	August 22 Council/Chapter Visit Program
September 26 Legal Topics	Oct 24 Community Outreach	November 21* Harris Communication Award	December 19* 2024 review 2025 preview

* Adjusted from 4th Thursday to Avoid Conflict



2024 Leader Training Workshops



Leadership Seminar
Orlando, FL
January 25-27
FL, Other C&C by invitation

Virtual Workshop
New Leaders
March 13-14
Focused on New Chapter Leaders

South Workshop
TBD
May 10-11
AL, GA, KY, MS, NC, SC, TN, VA

Virtual Workshop
Experienced Leaders
August 14-15
Focused on Experienced Leaders

West Workshop
TBD
November 15-16
AL, AZ, CA, HI, ID, MT, NV, OR, UT, WA, WY

Chapter Health

- Dedicated Discussion at AiA CP Seminar
- LOE and individual CP input
- 60 chapters identified as “At Risk”
- Commitment of Council Presidents in partnering on Chapter Health
- Next steps
 - Individual discussions with at risk chapters and their council
 - Identify and implement helpful resources
 - Visits where indicated
 - Leadership meetings
 - Rescue meetings



9

Program Updates

- AMS Implementation Mar/Apr 2024
- Harris Communications Award Debriefs
- Levels of Excellence Award Update
- Strobridge and Surviving Spouse Awards
 - 14 Strobridge Nominations
 - 4 Surviving Spouse Nominations
- CP/ICP meeting 22 August, 2:00 pm ET
 - Chapter Health
 - LOE Award Criteria, Presentation, and Processes
 - Independent Chapter Council/Community of Interest



3

Chapter Overview

The healthy chapter:

- Chapter purpose/mission
- Legislative advocacy/engagement
- Impactful community service
- Membership growth

How we can measure accomplishment and sustainability:

- Use of committee module/other electronic tools
- Up-to-date leadership roster
- Recruiting and retention statistics
- Use of sponsorship and grant programs
- National and Council engagement
- Training involvement and collaborative engagement



Affiliate Checklist- P1



Have a stated and known mission



Officer familiarity with the MOAA website and Policies and Procedures Guide



Subscribe to *The MOAA Newsletter*



Proactively address renewals



Have a succession plan



Regularly submit awards nominations



Update Committee Module roster and check Near Real Time Report monthly



Affiliate Checklist-P2



Use existing technology/tools



Publish a newsletter (print or electronic)



Have a well-maintained website and social media presence



Regularly engage with Council and national Council and Chapter Affairs



Regularly attend offered training



Engage in community service and advocacy activities



Engage with other Military and Veteran Service Organizations/Coalitions/
Chamber of Commerce



Self-Assessment

- www.moaa.org > chapter resources > chapter administration > self-assessment
- **CHAPTER MEMBERSHIP:**
- **CHAPTER ADMINISTRATION**
- **CHAPTER ACTIVITIES**
- **CHAPTER COMMUNICATION**
- **EVALUATION**

